UNIVERSAL ORLANDO

Practically and Perfectly Planned

Your exclusive guide to planning your Universal adventure!

PREPARED EXCLUSIVELY FOR

_____

TRAVEL DATES

_____

WELCOME TO PLANNING

Let's Plan Your Adventure!

"Your adventure is waiting, so let's get you on your way!"

TEAM PPV

Welcome to Planning

It has truly been a pleasure to help you plan your trip to Universal Orlando! All the details are now in place for you to have a stress free and seamless vacation.

Please spend some time looking over this workbook. Be sure to download the free Universal Orlando Resort app, create your account, and take some time to get familiar with it before your trip.

At Universal, you will find that the team members, concierge, and bell services are very helpful and knowledgeable. If you need something or have a question, just find one and ask! If they are unable to help, know that I am just a phone call or text away.

May you have safe travels with many smiles and memories!

Let's plan your adventure!

YOUR PPV ADVISOR · PRACTICALLY PERFECT VACATIONS

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CHAPTER

01

Before You Go

All the little details that make a big difference, gathered in one place so your adventure starts off right.



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PERFECT PLANNING MEANS ORGANIZING THE

Adventure Details

NOW!

Download the Universal Orlando Resort app

This app will be a big help on your vacation. Download it and create your account. You won't be linking anything yet; once your tickets are in hand at check in, you can link them. See the **app page** for our favorite features.

75 DAYS BEFORE

DATE

Start exploring dining

Look for an email from me! There is a full **dining list** in this workbook.

60 DAYS BEFORE

DATE

It's dining day!

Reservations are made by you in the app or on the website. Many restaurants take walk ups, but walk up tables are harder to get than they used to be, so if there are must do spots on your list, we highly recommend a reservation!

50 DAYS BEFORE

DATE

Arrange the details

Transportation, scooter or stroller rentals, and grocery delivery are the little details to check off if needed. See our **preferred vendor list** in this workbook!

45 DAYS BEFORE

DATE

Final payment is due

You must add travel protection before paying off your balance. I will send an email reminder about two weeks prior. This is the last chance to modify without a penalty.

ADVENTURE DETAILS

Our Trip at a Glance

My Trip Details

UNIVERSAL APP LOGIN _____

CONFIRMATION NUMBER _____

RESORT _____

TICKET TYPE _____

EXPRESS PASS (Yes) (No)

PHOTO PACKAGE (Yes) (No)

Photo package downloads are at myuniversalphotos.com.

Arrival

ARRIVAL DATE _____

FLYING OR DRIVING? (Flying) (Driving)

TRANSPORTATION (IF NEEDED) _____

Arrival notes

Check in begins at 4 PM. Universal strives to have rooms ready by then, but during peak season it may take a little longer. If you arrive before your room is ready, bell services will hold your luggage so you can start enjoying resort amenities or visit CityWalk.

Departure

DEPARTURE DATE _____

FLYING OR DRIVING? (Flying) (Driving)

TRANSPORTATION (IF NEEDED) _____

Departure day notes

Checkout is 11 AM. If you have a later flight, you can call and request a later checkout (12:30 PM is usually the latest), and they will accommodate if they can. Bell services will hold your luggage, and the resort is yours to enjoy all day, including CityWalk.

Flying home?

Schedule your airport transportation to pick you up at least 3 hours before your flight time.

Notes

DON'T LEAVE HOME WITHOUT...

Preparing to Travel

- [ ] *Comfortable shoes*
  It's common to walk several miles in one day. Consider bringing two pairs in case one gets wet!

- [ ] *Personal and emergency items*
  Bandages, pain reliever, insurance cards, prescription medications, and government issued ID for adults.

- [ ] *Weather appropriate clothing*
  March to October: you can pretty well count on shorts
  February and November: cooler mornings and evenings
  December and January: can be mild but can also get chilly, so think layers!

- [ ] *Tech items*
  Phones, cameras, and battery chargers!

- [ ] *Swimsuits!*
  Pools are heated to 80 degrees year round. No need to pack a towel, since the resort provides one. Universal provides life jackets, but don't forget swim diapers and sunglasses!

- [ ] *Stroller*
  If bringing your own, add a name tag so it isn't mistaken for someone else's. Strollers must be folded to board buses and boats.

- [ ] *Sun, heat, and rain protection*
  Sunscreen is a must all year! Hats, sunglasses, and umbrellas help block the sun. Stay cool with cooling towels and neck fans, and bring an umbrella or ponchos for the pop up showers.

- [ ] *Smaller park bag for valuables*
  Bags are allowed on some attractions, but a few require you to use a locker before riding. Keep valuables in one small bag that's easy to grab, and leave the easily replaceable things on the stroller.

Park rules and prohibited items
Before you pack, take a quick look at what is and isn't allowed.

View Universal's park policies and prohibited items

THE ONE THING WE CAN'T PLAN?

The weather!

Florida showers usually pass quickly. Pack the ponchos, find an indoor show, and keep the adventure going!

A SPOONFUL OF INFO BEFORE YOU GO

A Spoonful of Info

Picking up your park tickets

Staying onsite? Pick up your tickets at the Vacation Planning desk in your hotel.

Staying offsite? Use will call or the ticket kiosks at each park entrance. You will swipe a credit card in the name of the person who purchased the tickets. There is no charge; it's just proof of purchase.

Child Switch

Traveling with little ones who aren't tall enough or ready for a ride? Walk through the line together and let a team member at the boarding area know you would like to use Child Switch. One adult waits with the child while the others ride, then the waiting adult rides without waiting in line again!

Dining reservations

If you made dining reservations ahead of time, you will receive a text the day of. You can cancel through that text if your plans change.

Photo package

If you purchased the photo package, take advantage of it! Scan your photo card (you'll receive it when you pick up your park tickets) and use the code to access your downloads at **myuniversalphotos.com**.

Getting around

- **Water taxi or walking path:** Portofino Bay, Hard Rock, Royal Pacific, and Sapphire Falls (water taxi goes to CityWalk)
- **Shuttle bus:** Cabana Bay, Aventura, Endless Summer, Stella Nova, Terra Luna, and Helios Grand
- **Epic Universe:** shuttles run from the hotels. Helios Grand guests walk right in, and Stella Nova is a short walk.
- **Volcano Bay:** shuttles run from the hotels, and Cabana Bay, Aventura, and Sapphire Falls have walking paths.

Transportation typically starts about an hour before Early Park Admission and runs until after the parks close.

Mobile order

Save lots of time with mobile order at quick service locations! You must have a payment method saved in your app wallet. Some quick service locations require mobile order.

Get to know the app

The Universal Orlando Resort app shows wait times, showtimes, and character spots, and lets you mobile order too. Play with it before you leave! See the **app page** in this workbook for our favorite features.

GETTING TO KNOW YOUR

Universal Orlando App

Download the Universal Orlando Resort app before you travel!

1. ### *Getting started*
   Once you download the app, create a login and password. This lets you use features like virtual lines, dining reservations, mobile order, pay with app, in park notifications, and more.

2. ### *Link your tickets on arrival*
   When you check in, your park tickets are printed at the Vacation Planning desk or a ticket kiosk. Log into your app and link each ticket by scanning its QR code. You will need this for virtual line selections in the park!

3. ### *Choose your view*
   The app usually opens in map view, which is great for seeing where an attraction, dining spot, or restroom is in relation to you. To view waits, showtimes, menus, and attraction info, tap the three lines at the top right to show it as a list.

4. ### *Wait times and wait time alerts*
   Choose Rides from your home screen to see current wait times, and filter rides by type. One of our favorite features is the wait time alert: if a wait is longer than you like, the app will let you know when it drops to the time you choose!

5. ### *Mobile order*
   Getting hungry? Skip the line and mobile order! Filter dining to Quick Serve, or search for the spot you have in mind. You must set up your Wallet before placing a mobile order. Check on an order anytime under View My Orders.

PPV TIP

Mobile order is sometimes turned off at busy restaurants when they can't take more orders. If that happens, check a nearby location in the app!

PERFECT PLANNING MEANS USING

Preferred Vendors

Stroller and Scooter Rentals

We love these companies that conveniently deliver and pick up right at your resort. We highly recommend purchasing the insurance in case of a damaged or lost item.

Kingdom Strollers
You must meet them in the designated location. Rentals include a complimentary parent console, small cooler, and rain cover.
kingdomstrollers.com | (407) 271 5301

Orlando Stroller Rentals
Stroller delivery to your resort.
orlandostrollerrentals.com | (800) 281 0884

Buena Vista Scooters
You must meet them in the designated location.
buenavistascooters.com | (407) 331 9147

Grocery Delivery

You must meet the delivery driver
Universal hotels will not hold grocery deliveries, so plan to be there when they arrive.

Orlando Grocery Express
orlandogroceryexpress.com | (407) 952 9373

Garden Grocer
gardengrocer.com | (866) 855 4350

You can also use Amazon, Instacart, and similar services.

Transportation To and From the Airport

Uber and Lyft
XL options usually seat up to 5 passengers and are readily available, though busier seasons may take a bit longer. We highly recommend scheduling your airport return pickup ahead of time. Not all have car seats, so if you are traveling with little ones, a shuttle or private transfer may be a better fit.

Universal's SuperStar Shuttle
ORLANDO INTERNATIONAL AIRPORT (MCO) ONLY
The SuperStar Shuttle does not serve Orlando Sanford Airport (SFB). Double check which airport you are flying into!
Available as a package add on for guests staying onsite. Round trip is $39 per adult and $36 per child ages 3 to 9 (2 and under ride free). I can add this to your package!
Pricing and availability are subject to change.

Mears Global
Serves the greater Orlando area along with Sanford. Car seats available on request, and a grocery stop can be built in.

Cedar Trans Orlando
A private option that takes your party directly to the resort and back to the airport, with vehicles from sedans to large vans and even limos. Pricing varies by vehicle and distance. They serve Orlando, Sanford, Fort Lauderdale, Miami, and more! A 20 minute grocery stop at Publix Lake Cay Commons is available (curbside order highly recommended), and two car seats are included with each ride. To book, you will need your airline, flight number, and arrival and departure times.
cedartransorlando.com/rates

CHAPTER

02

Dining

From butterbeer to a perfect Toothsome milkshake, let's plan the meals your crew will talk about for years.

Dining Day
RESERVATIONS AND TIPS **P. 11**

Universal Dining
PARKS, CITYWALK, RESORTS **P. 12**

PERFECT PLANNING MEANS PREPARING FOR

Dining Day

What You Need to Know

- Some restaurants open reservations as early as 90 days out. We recommend making yours by the 60 day mark.
- This is just the start! If a location isn't available, you might snag it closer to travel. Popular spots fill quickly, so have a Plan A and Plan B. Not sure which spots are popular? Ask me!
- On the day of your reservation, you will receive a reminder text with the option to cancel.

Where to Book

Reserve in the Universal Orlando Resort app or at **universalorlando.com**. Search the restaurant, or go to Things to Do, then Dining, to view menus, then tap Book Online.

Before Dining Day

- ◯ Scope out menus and pricing in the app
- ◯ Talk with me about the best way to arrange your dining
- ◯ Fill out your priority list below. Don't go in order of your stay! Start with the most popular spots and your must dos.

Larger Parties

If you don't see availability for your full party, try two or three smaller groups within about 15 minutes of each other.

Good to know

In most cases you will still sit together, but it is not guaranteed.

PHONE RESERVATIONS

The dining line opens at 7:30 AM Eastern (6:30 AM Central): **(407) 224 FOOD (3663)**.

Always try online first!

Make your plan for a successful dining day!

OUR DINING DAY IS _____

LOCATION	DATE	TIME	# OF GUESTS

TABLE SERVICE DINING

Universal Dining

These restaurants take reservations ahead of time. They also take walk ups, but if there's one you really want, we **HIGHLY** recommend a reservation!

B = Breakfast L = Lunch D = Dinner

In the Parks

RESTAURANT	CUISINE	MEALS
Finnegan's Bar and Grill Universal Studios	Irish	L, D
Lombard's Seafood Grille Universal Studios	Seafood	L, D
Confisco Grille Islands of Adventure	Global fare	L, D
Mythos Islands of Adventure	Greek	L, D
Atlantic Epic Universe	Seafood	L, D
Blue Dragon Epic Universe	Pan Asian	L, D

CityWalk

RESTAURANT	CUISINE	MEALS
Antojitos Authentic Mexican Food	Mexican	L, D
Bigfire	American	D
Bubba Gump Shrimp Co.	Seafood	L, D
The Cowfish Sushi Burger Bar	Sushi and burgers	L, D
Hard Rock Cafe	American	B, L, D
Jimmy Buffett's Margaritaville	Caribbean, Key West	L, D
NBC Sports Grill and Brew	American	L, D
Toothsome Chocolate Emporium	Steak, seafood, amazing desserts	L, D
VIVO Italian Kitchen	Italian	D

At the Resorts

RESTAURANT	CUISINE	MEALS
The Kitchen Hard Rock Hotel	American	B, L, D
The Palm Restaurant Hard Rock Hotel	American, Italian, seafood	D
Jake's American Bar Royal Pacific	American	L, D
Islands Dining Room Royal Pacific	Polynesian inspired	B, D
Orchid Court Lounge and Sushi Bar Royal Pacific	Japanese	D
Wantilan Luau Royal Pacific	Hawaiian dinner show buffet, select nights	D
Bice Ristorante Portofino Bay	Italian	D
Mama Della's Ristorante Portofino Bay	Italian	D
Trattoria del Porto Portofino Bay	Casual Italian	B, D
Amatista Cookhouse Sapphire Falls	Caribbean	B, L, D
Strong Water Tavern Sapphire Falls	Tapas	D

Epic Universe Tip

Atlantic and Blue Dragon are the only Epic Universe restaurants that take reservations (by phone or in the app).

PPV TIP

Save time with mobile order at quick service locations, right in the Universal Orlando Resort app!

CityWalk Guide Map
Tap to open the CityWalk map

CHAPTER

03

The Parks

Four parks, four kinds of adventure. Here is how to make the most of every single one.



Attraction Guide
RIDES BY THRILL LEVEL P. 14



Universal Studios Florida
PLAN YOUR DAY P. 15



Islands of Adventure
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Epic Universe
PLAN YOUR DAY P. 17



Volcano Bay
PLAN YOUR DAY P. 18

PARK ATTRACTIONS AND ENTERTAINMENT

Attraction Guide

	Attractions for All	Attractions for Most	Thrill Seekers	Shows and Parades
Universal Studios Florida	• Hogwarts Express (King's Cross Station) • Kang and Kodos' Twirl 'n' Hurl (spinning) • Villain Con Minion Blast	• E.T. Adventure 34" • Trolls Trollercoaster 36" • Despicable Me Minion Mayhem 40" • Fast and Furious Supercharged 40" • Race Through New York 40" • The Simpsons Ride 40" • Transformers 40" • Men in Black Alien Attack 42"	• Escape from Gringotts 42" • Revenge of the Mummy 48"	• Ollivanders (Diagon Alley) NO EXPRESS • Diagon Alley: Knight Bus, Tales of Beedle the Bard • The Bourne Stuntacular • Animal Actors on Location • Horror Make Up Show (returning in a new version) • Beat Builders and Celestina Warbeck • The Blues Brothers Show • DreamWorks Land: Po Live!, Shrek's Swamp, Poppy's Playground • Character zones: SpongeBob, Gru and Minions, Transformers • Cinematic Celebration (select nights)
Islands of Adventure	• Caro Seuss el • One Fish, Two Fish, Red Fish, Blue Fish • Storm Force Accelatron (spins) • Hogwarts Express (Hogsmeade Station) • If I Ran the Zoo and Camp Jurassic (play areas)	• Skull Island: Reign of Kong 36" • Flight of the Hippogriff 36" • The Cat in the Hat 36" • High in the Sky Seuss Trolley 36" • Pteranodon Flyers (36 to 56" only) NO EXPRESS • Spider Man 40" • Popeye and Bluto's Bilge Rat Barges 42" • Jurassic Park River Adventure 42" • Dudley Do Right's Ripsaw Falls 44"	• Forbidden Journey 48" • Hagrid's Motorbike Adventure 48" NO EXPRESS • VelociCoaster 51" • Doctor Doom's Fearfall 52" • Incredible Hulk Coaster 54"	• Ollivanders (Hogsmeade) NO EXPRESS • Hogsmeade: Triwizard Spirit Rally, Frog Choir • Nighttime Lights at Hogwarts (select nights) • Oh! The Stories You'll Hear! • Raptor Encounter NO EXPRESS • Seuss, Marvel, and comic character meets
Epic Universe	• Astronomica (water play) • Constellation Carousel • Fyre Drill (boat ride) • Viking Training Camp (play area)	• Yoshi's Adventure 34" • Battle at the Ministry 40" • Curse of the Werewolf 40" • Hiccup's Wing Gliders 40" • Mario Kart: Bowser's Challenge 40" • Mine Cart Madness 40" • Monsters Unchained 48"	• Dragon Racer's Rally 48" NO EXPRESS • Stardust Racers 48"	• Le Cirque Arcanus • The Untrainable Dragon • Darkmoor Monster Makeup Experience • Meet the Monsters NO EXPRESS
Volcano Bay	• Kopiko Wai Winding River (under 48" wear a life vest) • Runamukka Reef and Tot Tiki Reef (little ones)	• Krakatau Aqua Coaster 42" • Maku Puihi Round Rafts 42" • Ika Moana 42" • Punga Racers 42" • Taniwha Tubes 42" • Honu 48" • Ohno Drop Slide 48"	• Ko'okiri Body Plunge 48" • Kala and Tai Nui Serpentine Slides 48"	• Waturi Beach and The Reef (relax and swim)

Heights shown are the minimum height to ride, in inches. Guests who meet the height but are under 48" must ride with a supervising companion age 14 or older.

NO EXPRESS = Universal Express is not accepted. Volcano Bay uses its own Express Pass Plus.

LET'S PLAN OUR DAY IN

Universal Studios Florida

VISITING ON _____ **PARK HOURS** _____

Always check park hours again before travel, as they can change!

Getting There

Walk | Water Taxi | Bus | Rideshare

Typically begins an hour before the earliest opening and ends an hour after the latest closing. In bad weather, boats may not run, and buses run instead.

Let's Eat

DINING RESERVATION _____

TIME _____ **CONFIRMATION #** _____

QUICK SERVICE _____

SNACKS TO TRY _____

Let's Play

CHARACTERS _____

SHOWS _____

RIDES _____

Our Priorities

1 _____

2 _____

3 _____

PPV TIP

Our rope drop picks build long waits early, so start your day with Harry Potter and the Escape from Gringotts, Revenge of the Mummy, Transformers or Despicable Me Minion Mayhem. Riding the Hogwarts Express? You'll need a park to park ticket.

PPV Top Picks

ROPE DROP PICKS

These build long waits early!

- Harry Potter and the Escape from Gringotts
- Revenge of the Mummy
- Transformers
- Despicable Me Minion Mayhem

NEXT UP

- Fast and Furious Supercharged
- Race Through New York
- E.T. Adventure
- Men in Black Alien Attack
- The Simpsons Ride
- Kang and Kodos' Twirl 'n' Hurl
- Hogwarts Express (park to park ticket only)

FAVORITE SHOWS

- The Bourne Stuntacular
- Animal Actors on Location
- Beat Builders
- Horror Make Up Show (when it returns)
- Cinematic Celebration (select nights)

NO EXPRESS = *Universal Express is not accepted.*

All showtimes are listed in your Universal Orlando Resort app.

Universal Studios Map
Tap to open Universal's official park map

LET'S PLAN OUR DAY IN

Islands of Adventure

VISITING ON _____ **PARK HOURS** _____

Always check park hours again before travel, as they can change!

Getting There

Walk | Water Taxi | Bus | Rideshare

Typically begins an hour before the earliest opening and ends an hour after the latest closing. In bad weather, boats may not run, and buses run instead.

Let's Eat

DINING RESERVATION _____

TIME _____ **CONFIRMATION #** _____

QUICK SERVICE _____

SNACKS TO TRY _____

Let's Play

CHARACTERS _____

SHOWS _____

RIDES _____

Our Priorities

1 _____

2 _____

3 _____

PPV TIP

Hagrid's Magical Creatures Motorbike Adventure and Pteranodon Flyers don't accept Universal Express, and they build long waits early. Put them at the top of your rope drop list!

PPV Top Picks

ROPE DROP PICKS

These build long waits early!

- Hagrid's Magical Creatures Motorbike Adventure NO EXPRESS
- Harry Potter and the Forbidden Journey
- Jurassic World VelociCoaster
- Pteranodon Flyers NO EXPRESS
- Incredible Hulk Coaster

NEXT UP

- Flight of the Hippogriff
- The Amazing Adventures of Spider Man
- Skull Island: Reign of Kong
- High in the Sky Seuss Trolley
- The Cat in the Hat
- Caro Seuss el and One Fish, Two Fish
- Storm Force Accelatron
- Doctor Doom's Fearfall
- Jurassic Park River Adventure and Ripsaw Falls (weather permitting)

FAVORITE SHOWS

- Raptor Encounter NO EXPRESS
- Oh! The Stories You'll Hear!
- Nighttime Lights at Hogwarts
- Triwizard Spirit Rally

NO EXPRESS = *Universal Express is not accepted.*

All showtimes are listed in your Universal Orlando Resort app.

Islands of Adventure Map
Tap to open Universal's official park map

LET'S PLAN OUR DAY IN

Epic Universe

VISITING ON _____ **PARK HOURS** _____

Always check park hours again before travel, as they can change!

Getting There

Walk | Bus | Rideshare

Typically begins an hour before the earliest opening and ends an hour after the latest closing. In bad weather, boats may not run, and buses run instead.

Let's Eat

Good to know: Only Atlantic and Blue Dragon take reservations (by phone or in the app).

DINING RESERVATION _____

TIME _____ **CONFIRMATION #** _____

QUICK SERVICE _____

SNACKS TO TRY _____

Let's Play

CHARACTERS _____

SHOWS _____

RIDES _____

Our Priorities

1 _____

2 _____

3 _____

PPV TIP

Good to know: the Express Unlimited perk at select Universal hotels does not apply at Epic Universe, so plan to rope drop your must dos!

PPV Top Picks

ROPE DROP PICKS

These build long waits early!

- Harry Potter and the Battle at the Ministry
- Mario Kart: Bowser's Challenge
- Mine Cart Madness
- Stardust Racers
- Hiccup's Wing Gliders
- Dragon Racer's Rally NO EXPRESS

NEXT UP

- Curse of the Werewolf
- Monsters Unchained: The Frankenstein Experiment
- Yoshi's Adventure
- Constellation Carousel
- Fyre Drill
- Astronomica and Viking Training Camp

FAVORITE SHOWS

- The Untrainable Dragon
- Le Cirque Arcanus

NO EXPRESS = *Universal Express is not accepted.*

All showtimes are listed in your Universal Orlando Resort app.

Epic Universe Guide Map
Tap to open Universal's official park map

LET'S PLAN OUR DAY IN

Volcano Bay

VISITING ON _____ **PARK HOURS** _____

Always check park hours again before travel, as they can change!

Getting There

Walk | Bus | Rideshare

Typically begins an hour before the earliest opening and ends an hour after the latest closing. In bad weather, boats may not run, and buses run instead.

Let's Eat

Good to know: Volcano Bay is scheduled to close for refurbishment October 26, 2026 through March 24, 2027, so check dates before you plan.

DINING RESERVATION _____

TIME _____ **CONFIRMATION #** _____

QUICK SERVICE _____

SNACKS TO TRY _____

Let's Play

CHARACTERS _____

SHOWS _____

RIDES _____

Our Priorities

1 _____

2 _____

3 _____

PPV TIP

Universal Express does not apply here; Volcano Bay sells its own Express Pass Plus.

PPV Top Picks

THRILL SEEKERS

- Ko'okiri Body Plunge (48")
- Kala and Tai Nui Serpentine Slides (48")
- Ohno Drop Slide (48")
- Honu (48")

FAMILY FAVORITES

- Krakatau Aqua Coaster (42")
- Maku Puihi Round Rafts (42")
- Ika Moana (42")
- Punga Racers and Taniwha Tubes (42")

RELAX

- Kopiko Wai Winding River
- Waturi Beach
- Runamukka Reef and Tot Tiki Reef for little ones

NO EXPRESS = *Universal Express is not accepted.*

All showtimes are listed in your Universal Orlando Resort app.

Volcano Bay Guide Map
Tap to open Universal's official park map

PLANNING

Notes